



Parent code of conduct

“Everyone who works with children should do what is in the best interests of the child.”

Article 3 United Nations Rights of the Child

Purpose and scope

At Trinity School, we believe it's important to:

- Work in partnership with parents to support their child's learning
- Create a safe, respectful and inclusive environment for pupils, staff and parents
- Model high standards of behaviour for our pupils at all times

To help us do this, we set clear expectations and guidelines on behaviour for all members of our community. This includes staff (through the staff code of conduct) and pupils (through our behaviour policy).

This code of conduct aims to help the school work together with parents by setting guidelines on appropriate behaviour.

We use the term 'parents' to refer to:

- Anyone with parental responsibility for a pupil
- Anyone caring for a child (such as grandparents or child-minders)

Our expectations of parents and carers

We expect parents, carers and other visitors to:

- Respect the ethos, vision and values of our school
- Work together with staff in the best interests of our pupils
- Treat all members of the school community with respect – setting a good example with speech and behaviour
- Seek a peaceful solution to all issues
- Correct their own child's behaviour (or those in their care), particularly in public, where it could lead to conflict, aggression or unsafe conduct
- Approach the right member of school staff to help resolve any issues of concern
- Communicate with staff — whether face to face, by phone, or in writing — with courtesy and respect. Our office team work hard to support the smooth running of the school and deserve to be treated with kindness. Any form of rudeness, aggression or abruptness towards staff is not acceptable and will be followed up in line with this policy.

Behaviour that will not be tolerated

- Speaking to staff in a rude, abrupt or disrespectful tone
- Disrupting, or threatening to disrupt, school operations (including events on the school grounds and sports team matches)
- Swearing, or using offensive language

- Displaying a temper, or shouting at members of staff, pupils or other parents
- Threatening another member of the school community
- Sending abusive messages to another member of the school community, including via text, email or social media
- Posting defamatory, offensive or derogatory comments about the school, its staff or any member of its community, on social media platforms
- Use of physical punishment against your child while on school premises
- Any aggressive behaviour (including verbally or in writing) towards another child or adult
- Disciplining another person's child – please bring any behaviour incidents to a member of staff's attention
- Smoking, vaping or drinking alcohol on the school premises (unless alcohol has been allowed at a specific event)
- Abusive, unreasonably persistent or vexatious complaints
- Unreasonable level or frequency of communication which is deemed detrimental to a staff member's well being
- Possessing or taking drugs (including legal highs)
- Bringing dogs onto the school premises (other than guide dogs)

Breaching the code of conduct

If the school suspects, or becomes aware, that a parent has breached the code of conduct, the school will gather information from those involved and speak to the parent about the incident.

Depending on the nature of the incident, the school may then:

- Send a warning letter to the parent
- Invite the parent into school to meet with a senior member of staff or the headteacher
- Change the way in which it communicates with the parent. The options we are most likely to consider are:
 - Limited communications to a particular form (e.g. letters only)
 - Requiring contact to take place with a named member of staff only
 - Requiring contact to take place at a particular time / setting
 - Asking the parent to enter into an agreement with the school for future communications
- Contact the appropriate authorities (in cases of criminal behaviour)
- Seek advice from CYPES regarding further action (in cases of conduct that may be libellous or slanderous)
- Refuse access to the parent from the school site

The school will always respond to an incident in a proportional way. The final decision for how to respond to breaches of the code of conduct rests with the headteacher.